

KNOWLEDGE ORGANISER City & Guilds Level 2 **Technical** Award in Hair and **Beauty Studies** (3038-24)

Units 201, 202 & 203

Name:

Unit 1: 201 Exploring the world of hair and beauty

In this unit there are 2 Learning Outcomes:

Learning Outcome 1: Understand key features of the hair and beauty sector Learning Outcome 2: Understand the development of the hair and beauty sector

Learning Outcome 1 - Understand key features of the hair and beauty sector

Sub-topics:

- **1.1 The industries within the sector**
- 1.2 Key features of hair and beauty careers
- 1.3 Business and industry links

You must revise following topics and key words:

Topic 1.1: The industries within the sector

What I need to know:	Key answer/revision :
a. Industries within the Hair and Beauty sector.	Definition of "Industry": and industry is a group of productive businesses/enterprises or organisations that produce or supply goods, services, and are sources of income. Hair – Hairdressing and Barbering Beauty – Beauty therapy, Nail technology, Spa therapy and Media make-up.

Topic 1.2 Key features of hair and beauty careers

What I need to know	Key answer/revision
Key Hair and beauty jobs/careers and services/treatments:	 hairdresser (cutting, styling, shaving, colouring, perming, relaxing, extensions), beauty therapist (manicure, pedicure, facials, lash and brow treatments, make-up, massage, hair removal)

Key roles and responsibilities that are part of Hair and Beauty jobs and careers	 spa therapist (massage, body wrap, body scrub, hot stone, facial, thermal services, holistic treatments) media/make-up artist (Creates and applies make-up designs for fashion, bridal, retail, catwalk, fantasy, stage, and TV and film purposes: wig- making, fashion / photographic make up, special effects, prosthetics, body art, hair styling) cosmetic consultant (give advice and sell specialist brands) trichologist (treat a range of hair and scalp disorders) nail technician (manicure, pedicure, nail art, extensions) barber (male grooming services e.g. cutting and finishing, facial skin care, massage, shaving) educator / teacher receptionist. Conducts client consultation and creates treatment objectives. Provides client care and maintains excellent customer service. Recommends and retails suitable products. Maintains health, safety and hygiene procedures. Provides aftercare advice Provides aftercare advice
	 Provides aftercare advice Recommends further services and treatments, promotes the business.
Typical working patterns	Freelance: The hair or beauty practitioner provides services on a self-employed basis by providing services in client's own homes and/or premises. The advantages to this is that you do not pay rent on a business premises so your only overheads are your equipment. Many hair- dressers, beauty therapists and make-up artists also work on a freelance basis.
	Part-time: A part-time worker is someone who works fewer hours than a full-time worker. There's no specific number of hours that makes

someone full or part-time, but a full-time worker will usually work 35-40 hours or more a week, depending on the company

Full-time: Full-time employment is when an employee/worker works the total number of hours considered by the company as full-time in a week eg 35 or 40 hours, depending on the company. As a result, an employee with full-time employment works more hours in a company than a part-time employee.

Shift work: Shift work is a way of working outside of the typical workday pattern 9-5 or 8-4 to ensure a company can remain operational and offer services 24 hours a day and seven days a week. There is no specific definition of shift work in law. It usually means a work activity that begins, or ends, outside of the standard daytime working hours of 7am to 7pm. Shift work can involve working:

- early mornings
- late afternoons/evenings
- nights
- at the weekend
- extended work periods of 12 hours, or more
- rotating hours of work
- split shifts
- overtime
- on standby/on-call duties

The regulations around legal working hours require that there should be a break of 11 consecutive hours between each shift which, in theory, means that someone can work a 13hour shift, provided they have sufficient rest breaks during this time.

Maximum legal working hours UK: You cannot work more than 48 hours a week on average - normally averaged over 17 weeks. This law is sometimes called the 'working time directive' or 'working time regulations'. You can choose to work more by opting out of the 48hour week. If you're under 18, you cannot work more than 8 hours a day or 40 hours a week.

Topic 1.3: Business and industry links

What I need to know:	Key answer/revision:
Linked industries: understand how some trades and businesses are linked to the hair and beauty sector by considering the reliance (bracketed) that each has upon it.	manufacturers (developing and manufacturing new and existing products and equipment)
	wholesalers (selling to salons and practitioners)
	trichologist (supporting the sector by dealing with a range of diseases and disorders of the hair and scalp)
	retail (selling associated products and equipment for use within the sector)
	media (supporting the sector by working with modelling agencies, TV / film, fashion, theatre, advertising etc.)
	leisure industries (reliant upon the spa, beauty and hair industries with businesses running simultaneously).
Understand how each are linked to the hair and beauty sector in terms of applicable, transferrable skills (bracketed) which may be used to advance or change career	leisure industries eg entertainment, recreation, sports, and tourism (linked by communication, customer facing skills and anatomy and physiology)
options through additional training.	cosmetic research and development and para-medical aesthetic services eg laser treatments, cosmetic injections (linked by extensive knowledge of anatomy and physiology and diseases and disorders)
	health and well-being industries e.g. complementary therapies, dietician, health and lifestyle (linked by knowledge of disorders of the body and consultation services)
	journalism (in the subject area of specialism – hair / beauty)

Learning Outcome 2 - Understand the development of the hair and beauty sector

Topics

2.1 The key features of hair and beauty in ancient eras and decades of the past hundred years

2.2 Hair and beauty in today's society

Topic 2.1: The key features of hair and beauty in ancient eras and decades of the past hundred years



The historical evolvement of hair and beauty products

The concept of beauty has emerged over time and presents itself as a diverse set of ideals throughout the world. Although hair and beauty is subject to changes in fashion, cultures often have a fixed conception of beauty. This set of ideals is directly influenced by past times, and current trends often look at the past to stimulate ideas for new designs.

What I need to know:	Key answer/revision:
Ancient Egypt:	 make-up using copper and lead ore use of wigs for males and females use of henna scented oils and ointments
Ancient Greece:	Hair styling techniques (braiding, curling etc).Typical male facial hair

	Hair lightening (achieved by bleaching
	properties of the sun)
	The use of face masks made from ass's milkNatural, pale facial skin
Ancient Japan:	Use of rice powder to make facial skin white
	Eyebrows were shaved off
	Teeth were painted gold or black
	Henna to stain hair and skin
	 Bright red rose-bud lips were drawn over natural lip-lines
20s and 30s:	Make-up looks included smudgy, smoky
	eyes, cupids bow lips in matte red, thin eye brows and natural nails.
	 Women's hair was short, bobbed with flat
	finger-waves.
	Men's hair was typically short back and sides
	and slicked back top
40s and 50s:	Men wore small, fine moustaches and slicked
	back hair.
	• Women favoured red lips and set, rolled hair.
	Movie star glamour' was typified by Marilyn
	Monroe
	The war had an impact on product availability
	 Media and celebrity played a big part in post war fashion in the 50s and hair colouring rose
	in popularity
60s and 70s:	Wigs and hair pieces were used to give
	weight and volume for bee-hives
	Precision cutting by Vidal Sassoon
	contrasted the heavily lacquered
	 bouffant styles The natural curly look of the 'Afre' was
	The natural curly look of the 'Afro' was mimicked by Europeans who
	permed their hair
	 Pale eye shadows and black eye-liner was
	popularised by the model
	Twiggy
	The Beatles influenced men to have longer
	hair
80s and 90s:	The 'Mullet' hair style was worn by males
	and females and bright neon
	make-up was popular

• 'Big hair' was achieved by perming and many
people had 'white-blonde'
highlights
Flat-tops were revived
Lady Diana introduced a more subtle,
feminine look
• Rachel from TVs Friends had a big influence
and straighter styles became
• iconic in the 90s.
• The 'barely there' or 'nude' make up look was
popular with fresh, natural brown and fawn shades.

Topic 2.2: Hair and beauty in today's society

What I need to know:	Key answer/examples:
Understand key developments and technological advancements and how they have shaped today's hair and beauty sector	
Technological advancements:	 products (anti-ageing, mineral based, light reflecting hair colourants, high definition make up (designed for use in TV/film), organic, low sensitivity, gel nail products) equipment (air brushing, photographic editing, computer generated imagery) media (the use of the internet and social media for professional training, demonstrating skills and displaying looks)
Changes to the economy:	 effects of recession on hair and beauty businesses (unemployment, staffing levels and disposable income) gross domestic product (GDP) (the importance of the hair and beauty sector in changes to economic growth of the UK) product pricing (price wars, luxury items)

GDP	Gross Domostic product:
GUF	Gross Domestic product:
	 It is a measure of the value of all goods
	produced and services provided within a
	country in year or other period of time.
	It measures a country's wealth over a
	period of time.
	 GDP can be calculated by different
	methods or approaches.
	 GDP also measures how the economy
	of a country is growing.
Hair and Beauty Industry's Contribution to the UK economy	 contribution to Gross Domestic Product (GDP)
	 providing employment opportunities
	 increasing spending
	 greater consumer choice of products
	and services,
	 support to other sectors and industries,
	including linked industries like jobs and
	profits in leisure and tourism
Social factors: Social diversity, culture and	Products - make up ranges for different
celebrity have impacted the sector by	skin tones, the vast range of hair and
increasing demand for each of the	makeup products
following:	• Services – hair (relaxing, straightening,
	shaving (e.g. patterns), extensions,
	wefts).
	 Beauty (semi-permanent make up,
	tanning, lash and brow extensions,
	cosmetic
	 enhancements, nail enhancements)
	 Equipment - heated styling, shaving and
	hair removal.





The total monetary or market value of all the finished goods and services produced within a country's borders in a specific time period.



2 Investopedia

Unit 2: Unit 202 Science of Hair and Beauty

In this unit there are 2 Learning Outcomes:

- Learning Outcome 1: Understand chemistry of cosmetics and consider their uses within hair and beauty products
- Learning Outcome 2: Understand biology related to the hair and beauty sector

Learning Outcome 1 - Understand chemistry of cosmetics and consider their uses within hair and beauty products



Sub-topics

- 1.1 The effects of acids and alkalis on hair and skin
- 1.2 The scientific principles of ingredients in hair and beauty products
- 1.3 Ingredients in hair and beauty products
- 1.4 Ethical consideration for testing cosmetics











You must revise following topics and key words:

Topic 1.1 The effects of acids and alkalis on hair and skin

Acids and alkalis are present in the human body and are essential for continued life, however if the normal balance of these chemicals are tilted, the body may not be able to function normally. Identification of the correct balance will aid in identifying what products are best suited to individuals.

What I need to know:	Answer/Examples:
□ the following classifications:	Acids Alkalis Neutral pH balanced with hair/skin
methods of testing pH values of solutions	universal indicator litmus paper
the typical pH value of the cosmetic products:	 Skin products – soap, shower gel, sun protection creams, skin cleansers, Astringents/toners, moisturisers, shaving products, depilatory products, exfoliants Nail products - cuticle remover, nail polish remover, cuticle creams Hair products - shampoos, lightening products, hydrogen peroxide, perm lotion, hair relaxing agents, surface and treatment conditioners
the effects of acids and alkalis:	 hair – strong alkalis swell the hair and have a depilatory action. Weak acids close the cuticle scales and help protect and smooth the hair. skin – Strong acids cause skin burns and limit its protective function. Weak acids are soothing to the skin. Strong alkalis break down skin cells and have exfoliating properties

Topic 1.2 The scientific principles of ingredients in hair and beauty products

What I need to know	Answer/Examples
shampoo/detergents	wetting, suspending, emulsifying: keep oil and water (immiscible), from separating. Hydrophilic head breaks water's surface tension, a) hydrophobic tail bonds with oil or fat molecules
hair conditioners	moisturising, closing hair cuticle scales and re-structuring bonds in the hair's cortex
skin sun protection creams	absorption or reflection of UV rays, reduce sun damage to skin and sunburn
skin cleansers	surfactants and emollients lower surface tension, remove dirt, sebum
exfoliators	Beta and Alpha hydroxides (BHA, AHA) soften and remove dead skin cells, encourage cell regeneration and brighten skin tone. Bead exfoliators remove dead skin cells, can cause irritation.
cuticle remover	reduction of keratin to remove dead skin cells to clear the nail plate





Topic 1.3 Ingredients in hair and beauty products

What I need to know	Answer/Examples
The properties and functions of substances/ingredients used in hair and beauty products:	 Parabens - Preservative (anti-fungal, bactericidal and fungicidal) Mineral oils - Occlusive to increase moisture levels by providing a physical barrier to skin or hair moisture loss Emollient - To provide some occlusivity and improve the appearance of the skin by smoothing flaky skin cells Oxidising agents - Used in redox reactions (to provide oxygen to aid chemical services such as neutralising perms and colouring / lightening hair) Stabilisers - To maintain shelf life of a product Antiseptics - To prevent infection of the skin by bacteria Humectants - A substance used to preserve moisture content UV filters - Absorbs or reflects UV rays Pigments - Addition of colour to products Emulsifiers - To remove dead skin Astringents - A drying effect on skin Hydrating - Adding moisture Hypoallergenic - Tested to reduce allergic reactions Non-comedogenic - Minimises the clogging of pores/anti-acne Soothing - Calming to reduce erythema Regenerating - Encourages cell renewal Anti-oxidant - To help prevent/reduce free radicals (skin), to reduce the effects of oxidation in redox reactions (hair) Stimulating - To encourage growth and skin cell repair Dihydroxyacetone (DHA) - Pigments used in tanning products

Ingredients which commonly cause allergic	para dyes: paraphenylenediamine, para-
reactions/skin sensitivities in hair and	toluenediamine sulfate - commonly used in
beauty products:	hair dyes
	detergents – used in hair and skincare to
	cleanse, cut oil and grease
	oils – used in both skin and haircare products
	to hydrate eg argan oil, tea tree oil
	methylisothiazoline (MI) widely used
	preservative found in liquid cosmetic and
	personal care products.
Common signs of allergic reaction/skin	dermatitis: swelling, redness, itchy skin,
sensitivities:	flaking skin, resulting from direct irritation of
	the skin by an external agent or an allergic
	reaction to it.
	Anaphylactic shock: Anaphylactic shock is a
	rare but severe allergic reaction to an antigen
	to which the body has become hypersensitive.
	It can be serious if you don't treat it right away.
	It's most often caused by an allergy to food,
	insect bites, or certain medications. A shot of a
	drug called epinephrine is needed
	immediately.





Topic 1.4 Ethical consideration for testing cosmetics

The use of animals to test cosmetics products or their ingredients is banned in the UK and all other member states of the European Union. Since March 2013, it has also been City & Guilds Level 2 Technical Award in Hair and Beauty Studies (3038-24) 35 illegal to sell cosmetics products within the EU which have been, or which contain ingredients, newly tested on animals. A number of countries outside the EU are also now seeking to adopt similar bans. However, in others - including China and the United States of America - animals are still used to test cosmetics ingredients and products.

What I need to know	Answer/Examples
Ingredients derived from animal products	examples include: retinol, gelatin, lanolin, hyaluronic acid, keratin
Reasons why animals are used for testing cosmetic ingredients	For safety - Cosmetics Products (Safety) Regulations: The medical field has tested on animals for a long time, practising surgical procedures
who fought for the prevention of animal testing of cosmetic products	People for the Ethical Treatment of Animals (PETA)
	Royal Society for the Prevention of Cruelty to Animals (RSPCA)
Alternative safety testing for cosmetic ingredients due to a complete ban on the sale of cosmetics developed through animal testing which has taken effect in the EU and UK	 Reliable and realistic alternative safety tests for cosmetic ingredients, non-animal test methods, include using human cells and tissue studies on human volunteers growing artificial human skin eg Episkin in Vitro Testing. Computer Modelling. Research With Human Volunteers. Human-Patient Simulators.

Learning Outcome 2 - Understand biology related to the hair and beauty sector

Sub-topics

2.1 Anatomy and physiology terminology of hair, skin and nails

2.2 Hair, skin and nail conditions and how they can affect or limit treatments and services

Topic 2.1: Anatomy and physiology terminology of hair, skin and nails

What I need to know	Answer/Examples
HAIR: The location and the function of the	hair follicle- anchors each hair into the skin
hair structure	inner and outer root sheath- surrounds and protects the growing hair
	hair shaft -visible part of the hair
	cuticle - the outer layer of hair protects the cortex
	cortex- provides the hair's strength,
	determines hair colour and texture
	medulla- inner most layer, not always present
NAIL: The location and main function of	nail plate - protects the nail bed
nail structures	nail bed - provides the blood supply
	nail cuticle - protects the matrix from bacteria
	matrix - responsible for producing cells that
	become the nail plate Iunula - visible part of the nail root
	hyponychium - works as a seal to protect the
	nail bed
	free edge - protects fingertips
	nerve endings - provides sensation

SKIN: The location and main function of the	5 layers of Epidermis
epidermis structures	 Basal layer/Stratum Germinativum (Cell growth/bottom layer)
	 Prickle layer/Stratum Spinosum. Irregularly shaped cells
	 Granular layer/Stratum Granulosum. Grain-like cells
	 Clear layer/Stratum Lucidum. Transparent, clear (lucid) cells; solesand palms only
	 Horny layer/Stratum Corneum. (The layer you can see) hardened, 'cornified' cells
	basal cell layer - bottom layer of cells in the epidermis, attaches to dermis, where cells reproduce by mitosis (cell division)
	prickle cell layer - layer above the basal cell layer, where keratin (a hard protein) is produced and injected into cells
	granular layer- layer above the prickle cell layer, where keratinisation takes place (the process in which the outermost cells of the epidermis are replaced by cells containing keratin)
	clear layer- layer above the granular layer forming a waterproof barrier
	horny layer - outer layer of the epidermis made of dead, flat, keratinised cells which are shed and helping to prevent dehydration
The location and main function of the dermis structures	collagen- Structural protein fibres that add strength and support to the dermis
	subcutaneous layer - made up of fat cells for protection
	elastin - elastic protein fibres allow the skin to stretch and recoil, providing the skin's elasticity

	sweat glands - excretes watery substances onto the skin's surface
	sensory nerve endings - end organs for pain, touch, heat, cold and pressure sensations
	sebaceous gland - attached to hair follicles creating sebum
	arrector pili muscle - reacts to cold and heat, traps warm air in the body keeping in heat
	blood vessels - provide nutrients to the skin and help regulate body temperature
	dermal papilla - contains nerve endings and blood capillaries to help nourish the hair
The location and main function of hypodermis structures	fat cells - provide protection and heat to the body
	souy
	loose connective tissue- body tissue supporting internal structures
The functions of the hair, skin and nails:	loose connective tissue- body tissue
	loose connective tissue- body tissue supporting internal structures
	loose connective tissue- body tissue supporting internal structures SHAPES + V
	Ioose connective tissue- body tissue supporting internal structures SHAPES + V Sensation; reacts to touch etc.
	Ioose connective tissue- body tissue supporting internal structures SHAPES + V Sensation; reacts to touch etc. Heat Regulation
	Ioose connective tissue- body tissue supporting internal structures SHAPES + V Sensation; reacts to touch etc. Heat Regulation Absorption Protection against harmful bacteria, UV rays
	Ioose connective tissue- body tissue supporting internal structures SHAPES + V Sensation; reacts to touch etc. Heat Regulation Absorption Protection against harmful bacteria, UV rays etc.











Topic 2.2: Hair, skin and nail conditions and how they can affect or limit treatments and services

What I need to know	Answer/Examples
Understand how the human body is defended against pathogens	Internal defence:
	Skin forms a protective barrier
	White blood cells surround the pathogen to fight against disease
	Histamine a natural immune response.
	Skin's acid mantle creates a natural barrier to bacteria
	External defence:
	Protective face masks – to prevent inhalation through mouth and nose when in contact with chemicals
	Eye protection wear- to prevent absorption through the eye
	Dressing to cover open cuts – to prevent passage through the skin
Understand and recognise how these non- contagious disorders may affect treatments and services provided in hair and beauty:	damaged nail cuticle – The nail cuticle is a layer of clear skin located along the bottom edge of your finger or toe, which is called the nail bed. The cuticle protects new nails from bacteria when they grow out from the nail root.
	The area around the cuticle is delicate. It can get dry, damaged, and infected. It's important to care for the entire nail area and keep it clean so that your nails stay healthy.
	damaged hair cuticle - The hair cuticle is the outermost layer of hair that protects the hair shaft (the inner part of the hair). If your hair cuticle is open or damaged through heat,

environment or chemicals, your hair is going to look frizzy, damaged and dry. Products such as hair masks, smoothing creams and oils can smooth damaged hair cuticles.
trichorrhexis nodosa (damaged hair) a defect in the hair shaft characterized by thickening or weak points (nodes) that cause the hair to break off easily. It can contribute to the appearance of hair loss, lack of growth, and damaged-looking hair.
monilethrix (beaded hair disorder) is characterized by a regular, periodic thinning of the hair shaft leading to a characteristic beaded appearance of the hair.
fragilitas crinium (split ends) - technical term for brittle hair or hair with split ends; hairs may split at any part of their length.
Alopecia – hair loss - alopecia areata, traction alopecia, androgenic baldness, alopecia totalis, cicatricial alopecia
pityriasis capitis – dandruff – scaly white or grayish flakes of dead skin cells especially of the scalp. Can be marked by excessive shedding of such flakes and usually accompanied by itching.
eczema - a skin condition in which patches of skin become rough and inflamed with blisters which cause itching and bleeding
psoriasis - a skin condition marked by red, itchy, scaly patches
keloids - A keloid is a firm, smooth, hard growth of skin that occurs as a result of excessive scar formation following skin damage or injury.
Acne vugaris - A common skin condition that occurs when the hair follicles get clogged with oil, skin cells, and bacteria. •Symptoms include

	blackheads, whiteheads, pimples, and painful nodules under the skin
	Acne rosacea - a common skin condition that causes flushing or long-term redness on your face. It also may cause enlarged blood vessels and small, pus-filled bumps. Some symptoms may flare for weeks to months and then go away for a while.
	dermatitis – allergic / irritant – a red, itchy rash, inflammation of the skin. Many allergens can cause it, including poison ivy and preservatives in personal care products. Sometimes called Contact dermatitis as an itchy rash is caused by direct contact with a substance or an allergic reaction to it. The rash isn't contagious, but it can be very uncomfortable. Many substances can cause this reaction, such as cosmetics, fragrances, jewelry and plants. The rash often shows up within days of exposure.
	in-growing hair - occurs when a hair that's been removed starts to grow back and curves into the skin. Shaving, tweezing or waxing can cause this to happen.
Understand how contagious disorders may affect treatments and services provided in	bacterial infections: impetigo, carbuncles, folliculitis
hair and beauty:	fungal infections: (Ringworm) tinea capitis /pedis/unguium (ringworm of the scalp/feet/nails)
	viral infections: herpes simplex and warts
	infestations: pediculosis capitis (head lice) humanus (body lice), sarcoptes, scabei (scabies -itch mite)
Understand hair tests to understand hair strength and condition in the context of limiting treatments / services	Elasticity- hair in good condition can stretch up to a third of its length and recoil to its original length
	Porosity- Hair with low porosity is harder to process, and is resistant to chemicals, hair

with high porosity readily absorbs and releases moisture easily **Density-** The main consideration of hair density in styling. It's easy to tell how dense hair is with a simple test. Take a large handful of hair and pull it to the side. Client has thin hair density if you can easily see the scalp, medium density if you can partially see the scalp under the hair, and thick density if you can hardly see it **Hair pull test** – to determine if there is excessive hair loss





HAIR POROSITY TEST

HAIR DENSITY TESTS: HOW TO MEASURE AND IMPROVE THICKNESS



Unit 3: Unit 203: Design in the hair and beauty sector Design in the hair and beauty sector

In this unit there are 3 Learning Outcomes:

Learning Outcome 1: Understand the use of design in business

Learning Outcome 2: Develop technical skills required to create a hair and beauty image

Learning Outcome 3: Plan, create and evaluate an image for business use

Learning Outcome 1 - Understand the use of design in business



Sub-topics

1.1 The importance of using design

1.2 The factors to consider when creating design images You must revise following topics and key words:



Topic 1.1: The importance of using design

An increasing number of businesses are using design to deliberately differentiate themselves from competition. Design imagery acts as a mechanism for business growth and innovation. Customer trust is placed on familiar brands through advertising, so achieving the right image is key to business progression.

What I need to know:	Key answer/examples:
Understand the range of purposes for using design in business:	as a marketing tool, to launch or strengthen a new or existing business brand
	to aid sales and illustrate examples of services or products provided within the business
	to use during the design and development phase of bringing new products to market.'
Understand how design is commonly used	Product or equipment packaging
in hair and beauty businesses	Brand logos
	Salon interiors (retail stands, décor, window displays)
	Web pages
	Promotional materials (information leaflets, business cards, signage, window displays, product displays, newspaper / magazines, email, social media, and television).

1.2 The factors to consider when creating design images You must revise following topics and key words:

What I need to know	Key answer/examples
The planning process:	the purpose of the design (see range of purposes in topic 1.1 above)target audiences/customer requirements/expectations (gender appeal, age, pricing)relevant legal requirements (The Equality Act 2010, Health and Safety at Work Act, Trades Descriptions Act)resources required to create the design (people, specialist products/equipment, budget, location, timescales, ICT).

Learning Outcome 2 - Develop technical skills required to create a hair and beauty image

Sub-topics

- 2.1 Develop technical hair styling skills
- 2.2 Develop technical make up skills
- 2.3 Develop technical manicure skills

Topic 2.1 Develop technical hair styling skills:

What I need to know	Key answer/examples
Learners will apply hairdressing products, to include	mousse/lotion
	□ serum/oil/wax/gel
	□ hair spray
	heat protectors.
Learners will use hairdressing equipment, to	□ brushes
include	□ combs
	electrical equipment.
Learners will understand the effects of hair	□ blow-drying
techniques, to include	□ thermal styling
	□ hair up.



2.2 Develop technical make up skills

What I need to know	Key answer/examples
Learners will apply beauty products, to include	 skin care products: cleanser/toner/moisturiser makeup products: eye shadow/lip liner/mascara/lipstick/concealer/foundation/ highlighter/blusher/powder/eye liner
Learners will use beauty equipment, to include	 variety of make-up brushes spatula make-up palette.
Learners will understand the effects of beauty techniques, to include	 contouring concealing.

2.3 Develop technical manicure skills

What I need to know	Key answer/examples
Learners will apply nail products, to include	nail enamel remover
	base/top coat /coloured nail enamel
	□ gems/glitter
Learners will use nail equipment, to include	□ nail file
	□ nail art equipment
Learners will understand the effects of nail techniques, to include	□ nail polishing
	🗆 nail art

Learning Outcome 3: Plan, create and evaluate an image for business use.



Sub-topics

- 3.1 Plan design images
- 3.2 Create design images
- **3.3 Review design images**

Sub-topic 3.1 Plan Design Images

What I need to know	Key answer/examples
Present planning of design image in any of the following ways	 notes from market research conducted by interview, questionnaire or visits, or from secondary research mood boards containing 2D/3D displays, photographs, plans, sketches, diagrams, accessories, nail art, hair pieces, makeup, clothing story board/timeline showing the chronological process of the design image idea, through to its completion presentation slides including images of the design process and any other relevant data action plans.

Sub-Topic 3.2 Create Design Image

What I need to know	Key answer/examples
Understand how to follow a design plan when creating images for different design briefs	 Product or equipment packaging Brand logos Salon interiors Web pages Promotional materials

Sub-Topic 3.3 Review design images

What I need to know	Key answer/examples
To know how to review a design and gain feedback to critically analyse its success and explain how to make improvements on their design.	 Self-evaluation - making realistic comparisons Peer-to peer assessment Teacher's review of performance - steps for future improvements
Definition of feedback	Structured, clear and constructive guidance that one person offers to another on what has been achieved and areas requiring development; can be verbal and/or written
Importance of feedback	To review and update action plan To influence people to do something differently, or to change their approach, recognise and reward effort, improve the quality of the work they do, influence motivation
Responding to feedback	Listen, reflect, ask for support in improving, ask for direction if not meeting the design brief, plan next steps Use feedback to inform next steps or a future design

